

HOW TO COMPLAIN

IF YOU ARE NOT HAPPY ABOUT THE WAY YOU ARE BEING TREATED
YOU SHOULD TELL US ABOUT IT



WHAT CAN I COMPLAIN ABOUT?

- A DECISION MADE ABOUT YOU
- A DELAY
- WHERE YOU LIVE
- ATTITUDE OR BEHAVIOUR OF YOUR CARER
- PLANS FOR YOU

WHO SHOULD I COMPLAIN TO?

- SOMEONE YOU TRUST
- YOUR CARER
- YOUR SOCIAL WORKER
- YOUR IRO
- YOUR CHILDREN'S RIGHTS OFFICER

TRAFFORD'S COMPLAINTS TEAM AT:
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WE WILL DO OUR BEST TO HELP YOU SORT IT OUT